

# THE HOTRONIX® PROPLACE IQ™

## FREQUENTLY ASKED QUESTIONS

### PROPLACE IQ™ FAQs

#### WHAT IS THE PROPLACE IQ™ AND HOW DOES IT BENEFIT MY BUSINESS?

The Hotronix® ProPlace IQ™ is a cutting-edge advancement to the Dual Air Fusion IQ® heat press, designed to help users place transfers onto apparel in a fast and accurate manner while also improving overall efficiency by reducing downtime, waste, and errors.

#### WHY IS THE PROPLACE IQ™ POPULAR AMONG GARMENT DECORATORS?

The Pro Place IQ™ is particularly beneficial due to its demonstrated ability to improve production accuracy, reduce waste, and facilitate quick training of staff. Decorators will drastically minimize application errors such as upside-down logos or misspelled names.

#### CAN THE PROPLACE IQ™ BE MOUNTED ON ANY HEAT PRESS?

No, the ProPlace IQ™ can only be mounted to any existing Dual Air Fusion heat press.

#### IS AN INTERNET CONNECTION REQUIRED FOR THE PROPLACE IQ™?

Yes, a Wi-Fi connection is needed for optimal performance of the ProPlace IQ™.

#### HOW CAN USERS CREATE PROJECTION IMAGES WITH THE PROPLACE IQ™?

Users can create projection images within the Hotronix® IQ® Portal using their online account. This includes platen selection, grid line selection, importing graphics, and basic sizing and rotation features.

#### CAN USERS ORGANIZE AND RECALL GRAPHICS WITH THE PROPLACE IQ™?

Yes, users can store their graphics in a folder system within the Hotronix® IQ® Portal for easy organization and recall.

### PP IQ INTEGRATED SYSTEM FAQs

#### WHAT IS THE COST OF THE HOTRONIX® DUAL AIR FUSION PROPLACE IQ™ INTEGRATED SYSTEM?

The Hotronix® Dual Air Fusion ProPlace IQ™ can be purchased for \$9,995, which includes the heat press machine complete with the projection alignment system.

## IS THE PROPLACE IQ™ INTEGRATED WITH THE FUSION IQ® CONTROL BOARD IN THE DUAL AIR FUSION IQ® SYSTEM?

Yes, the Hotronix® Dual Air Fusion ProPlace IQ™ is an integrated solution to the Fusion IQ® control board on new heat press plus ProPlace IQ™ integrated systems.

## HOW CAN USERS LOAD IMAGES FOR PROJECTION WITH THE INTEGRATED SYSTEM?

Users can wirelessly communicate via the Hotronix® Fusion IQ® Portal for loading images for projection.

## CAN USERS ADJUST IMAGE PLACEMENT WITH THE INTEGRATED SYSTEM?

Yes, users can make fine adjustments of image placement locally on the machine via XY movements from the Fusion IQ® Control Board.

## DOES THE INTEGRATED SYSTEM SUPPORT A "POWER SAVE" FEATURE FOR THE PROJECTOR?

Yes, the integrated system includes a projector "Power Save" feature that enables the projector to not display when the heat press is over the top of the pressing station.

## DOES THE INTEGRATED SYSTEM REQUIRE A SEPARATE PLUG AND OUTLET FOR POWER?

No, the integrated ProPlace IQ™ system is supported within the power of the machine and does not require a separate plug and outlet.

## CAN THE INTEGRATED PROPLACE IQ™ SYSTEM SUPPORT FEATURES OF THE RETRO MOUNT SYSTEM?

Yes, the integrated ProPlace IQ™ system can override the wireless connection and connect via HDMI, supporting all features of the retro mount system.

## PPIQ RETRO MOUNT SYSTEM FAQs

### IS THE PROPLACE IQ™ EASY TO INTEGRATE INTO AN EXISTING DUAL AIR FUSION IQ® SETUP?

Yes, the ProPlace IQ™ is designed with ease of integration in mind. The equipment will be available later this summer as retrofitting piece that will fit current Dual Air Fusion IQ® systems. The retrofit system will require power from a wall source.

### HOW CAN I LEARN MORE ABOUT RETROFITTING THE PRO PLACE IQ™ ONTO A CURRENT DUAL AIR FUSION IQ® SYSTEM?

Visual marketing materials, including photos and videos, demonstrate the ease of retrofitting the Pro Place IQ™ onto the Dual Air Fusion IQ®. A continuous video loop, showcasing installation and retrofitting processes, is available for reference.

### HOW MUCH DOES THE PROPLACE IQ™ (RETRO MOUNT SYSTEM) COST?

The ProPlace IQ™ Retro Mount System is priced at \$2,495.



## IS THE PROPLACE IQ™ RETROFIT UNIT INTEGRATED WITH THE FUSION IQ® CONTROL BOARD?

No, the retro mount ProPlace IQ™ is not integrated with the Fusion IQ® control board. Users need to connect to the projector via HDMI input to project images to the platen.

## WHAT TYPES OF TRANSFERS WORK BEST WITH PROPLACE IQ™?

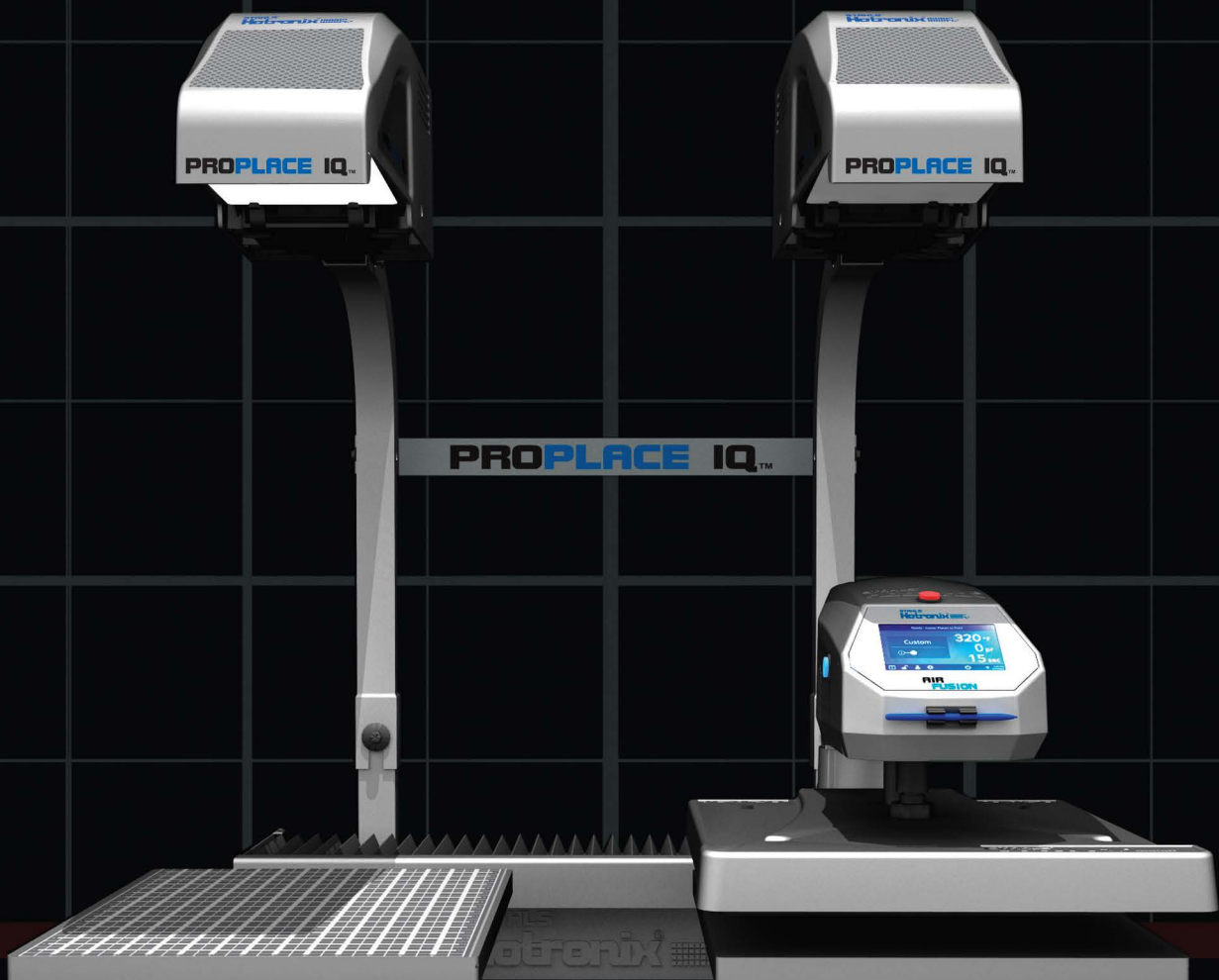
ProPlace IQ™ works best with transfers that have a clear carrier or no carrier. Paper-backed transfers may pose a challenge.

## DOES THE RETROFIT SYSTEM REQUIRE A SEPARATE PLUG AND OUTLET FOR POWER?

Yes, the retrofit ProPlace IQ™ system requires a separate plug and outlet, preferably not the same outlet the heat press is plugged into.

## CAN PROPLACE IQ™ TECHNOLOGY SUPPORT EXTERNAL SYSTEMS VIA HDMI?

Yes, ProPlace IQ™ technology can support the connectivity of external systems via HDMI.



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